

## SCEES SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
Updates available for document: run update report  Not all dialog data has been accepted	Problem: If you have an RFx in a "Saved" status and have not answered the dialog questions in Document Builder, and the system was updated with new clauses, you will get a hard stop message. The hard stop message must be cleared before you can proceed.  Solution:  1. Go to Document Builder and click on Document Summary Tab. Then select Update Report.  2. Click on the Update All tab.  3. After you select the Update All tab, you will receive a message that states "Not all dialog data has been accepted." You can then proceed to answer the dialog questions, release, and log off Document Builder.